

# Privacy Policy

TeleBright is committed to respecting your online privacy and recognizes your need for appropriate protection and management of any personally identifiable information.

**This Privacy Policy governs the manner in which TeleBright Software Corporation collects, uses, maintains and discloses information collected from users (each, a “User”) of the website of [www.telebright.com](http://www.telebright.com) and [www.linetests.com](http://www.linetests.com) websites (“Site”). This privacy policy applies to the Site and all products and services offered by TeleBright Software Corporation.**

## Personal identification information

We may collect personal identification information from Users in a variety of ways in connection with activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

## Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information. We may also collect telecom services related information such as the vendor, location, bills, accounts, contracts, orders, etc.

## Web browser cookies

Our Site may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

## How we use collected information

TeleBright Software Corporation may collect and use Users personal information for the following purposes:

### **To analyze User provided information**

We may use one or more elements of User provided information, or information collected by us on their behalf with their due authorization to deliver the telecom related managed services the Users have requested.

### **To process payments**

We may utilize the Users provided information when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.

### **To send periodic emails**

We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests.

## How we protect your information

We adopt appropriate data collection, encryption, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sensitive and private data exchange between the Site and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures. Our Site may also comply with PCI vulnerability standards in order to create as secure an environment as possible for Users.

We comply with the U.S.-EU Safe Harbor Framework and the U.S.-Swiss Safe Harbor Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information from European Union member countries and Switzerland. TeleBright has certified that it adheres to the Safe Harbor Privacy Principles of notice, choice, onward transfer, security, data integrity, access, and enforcement.

## Sharing your personal information

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.

## Third party websites

Users may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

## Information sharing

TeleBright may share your usage information with its authorized third-party partners in order to fulfill its services obligation to you. TeleBright provides this data to partners under a non-disclosure agreement that prohibits their use for any purpose other than performing the required analysis. Partners' sites may contain links to other external sites that are not owned or operated by TeleBright. TeleBright disclaims all warranties, express or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose, with respect to this web site and any web site with which it is linked.

## Changes to this privacy policy

TeleBright Software Corporation has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our Site, revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

## Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

## Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

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